



Preparedness Guide: Hurricane Dorian

Dear Southeast U.S. Colleagues:

As Southeast U.S. braces for Hurricane Dorian, we urge all of you to make emergency preparations now and take every precaution to ensure your and your family's safety.

Please note that site-specific communications can be expected as the storm approaches and the track is better defined.

Here are some important reminders to help you prepare for the days ahead:

- Abide by the instructions/guidance provided by your local authorities on whether to shelter-in-place or evacuate the area, and make plans accordingly.
- Following the storm, we will reach out to employees in the affected areas through the Send Word Now mass notification system to account for their safety.
 - Please take the time now to [review your contact profile](#) and ensure that your contact information is accurate and up to date.
- Look for a Send Word Now message after the storm makes landfall and respond as quickly as is safe and practical that you are okay or that you need assistance.
- Updated information will be posted on the [Global Security Website](#).

Our Global Security Operations Center (GSOC) is staffed 24/7, and is standing by to assist J&J employees impacted by the storm. Please contact them at jnigsoc@its.jnj.com or by phone at +1 732-524-3088 if you need help.

Please take every precaution to keep yourself and your family safe.

Resource Guide

As always, those in need of emergency assistance should call 9-1-1. If you have not suffered damage, please forward this information to any family or friends who may need assistance as well.

As always, the Johnson & Johnson Global Security Operation Center is here to assist you and can be contacted using the below contact methods.

Johnson & Johnson Global Security Operations

Center One Johnson & Johnson Plaza,
New Brunswick, NJ 08933
24-Hour Phone Number: +1(732) 524-3088
24-Hour Text/SMS: +1(732) 354-5679
Email: jnigsoc@its.jnj.com

Prepare an Emergency Kit Now:

Emergency kits should combine basic staples (food, water) with supplies reflecting your family's unique needs, such as medications or baby formula.

- **Water:** Store at least three gallons of water per person -enough to last each three days. If you think you'll be cut off longer, add an extra gallon per person per day.
- **Cash:** Banks and ATMs could shut down. Power outages render debit and credit cards useless.
- **Documents:** Keep copies of key documents in a waterproof, easy-to-carry container. These include identification such as passports and Social Security cards as well as insurance policies and bank account records.
- **Medications:** Keep a one-week supply of prescription medications and any over- the-counter items, like pain relievers and antacids.
- **Food:** Keep a three-day supply of canned foods and dry mixes — nothing that needs refrigeration. Avoid thirst-inducing foods, and remember the dietary needs of those around you, including infants (ready-to-feed formula) and pets. Secure a hand- operated can opener.
- **Sanitation:** Moist towelettes, garbage bags and diapers. Consider paper goods such as plates and cups, as well as plastic utensils.
- **Backup phone batteries:** Extra batteries for your devices, also called portable power banks, could prove essential in a power outage. Here's how to prep your smartphone for disasters.
- **Additional items:** Flashlights with spare batteries, blankets, a first aid kit and NOAA weather radios are all recommended

Safety Updates from Red Cross:

Apps will update people on current flooding situation and provide information on safety during a disaster.

- <https://play.google.com/store/apps/details?id=com.cube.arc.fa&hl=en>
- [First Aid by American Red Cross](#)

Shelters:

- Visit the [American Red Cross](#) for a listing of available shelters in all states.

Food and Water:

In grocery and department stores like Walmart, gallon jugs of purified water are sold in the same aisle as baby formula, often times being overlooked by shoppers, meanwhile Hardware stores such as Home Depot also carry cases of water.

Helpful Tip Filtered water can be stored in rain jugs that can be purchased at stores or converted from empty containers. Keep them stored in case there is a power outage and you don't have access to tap water.

Pharmacies & Medical Benefits:

- Rx Open helps patients find nearby open pharmacies in areas impacted by disaster. Rx Open displays the precise location on Google Maps of open pharmacies and closed pharmacies <https://www.healthcareready.org/rxopen>

Fuel Resources:

- [Gas Buddy](#) is a tracking site that continues to provide information on what gas station have power and fuel. You can filter your search under "Amenities" by "Has Fuel" and "Has Power" to help locate stations that are operational

Disaster Assistance:

Affected employees should call their insurance companies to initiate the claims process, and to apply for individual assistance by visiting <https://www.disasterassistance.gov/> or call 1-800-621-FEMA (1-800-621-3362).

Employee Assistance Program (EAP) Resources:

After a major incident, there is often a period of time before a sense of normalcy can be restored to those impacted. Johnson & Johnson EAP is ready to assist with a host of support issues. All affected individuals can call 1-800-491-1700 or click [here](#).

Vehicle and Travel Resources:

Be alert when traveling as some signage may be destroyed, many traffic lights may lose power, trees and debris remains could block the roads, and there could be a host of storm related detours, which may place you on unfamiliar roads and routes. If gas stations remain without power, it causes their fuel pumps to be inoperable.

Disaster Clean Up:

If you need assistance with cleanup after the storm, call 1-800-451-1954 or 844-965-1386 to be placed on the list. Disaster recovery organizations will contact you if they are able to help you with clean-up efforts in your area.

Hurricane Information and Resources:

- [National Hurricane Center](#)
- [Red Cross Safe and Well](#) - If you or someone you know is looking for a friend or relative who may have been affected by disaster
- [FEMA](#) - Information on flood insurance and flood assistance
- FEMA Registration: 800-621-3362 | 800-462-7585
- [Red Cross Preparedness Tips](#)
- [FEMA Safety tips](#) for before and after a hurricane
- [National Weather Service Hurricane Safety Flyer](#)
- [Disaster Assistance](#)

Disaster Recovery:

- [Johnson & Johnson Natural Disaster Aid to Employee Program](#)

Scam Awareness and General Guidelines:

Disaster scam involves people or Internet sites posing as legitimate organizations that claim to raise funds for disaster victims. Fraudulent charitable solicitations involve people or Internet sites posing as legitimate (e.g. American Red Cross) and non-existent organizations that collect money to assist with disaster relief.

Websites reach a global audience and can trick the unwary into revealing key identity data. Generous people, who often search the Internet for well-known charities to donate funds after disasters, often are deceived by fake websites. These phony sites collect donors' credit card numbers and other personal information.

- Never give out personal or financial information over the phone unless you initiated the call
- Do not be pressured into making contributions - reputable charities do not use such tactics

- Don't hesitate to take down their contact information and check out the charity
- with [Better Business Bureau's Wise Giving Alliance](#) or [Charity Watch](#)
- Do not send cash or use money transfer services to donate to charities - it is best to pay by check made payable to the charity - or by credit card
- Avoid charities that refuses to provide detailed information about its identity, mission, 501(c)(3) status and how the donation will be used
 - Ask for detailed information about the charity, including name, address and telephone number
- Ask if the caller is a paid fundraiser, if so ask:
 - The name of the charity they represent
 - The percentage of your donation that will go to the charity
 - How much will go to the actual cause to which you're donating
 - How much will go to the fundraiser
- If donating online, verify the social networking site or website
 - Be skeptical of individuals representing themselves as members of charitable organizations or official asking for donations via email or social networking sites
 - Be aware of organizations with copy-cat names similar to, but not exactly the same as those of reputable charities.